# How to read your PAST DUE STATEMENT

The Arvig® statement makes it easy to view your account balance, allows you to change your billing address and more. It also makes it clear when your account is past due. In the event your account is past due, please note that your services will be disconnected if your account is not paid.

The following is for informational purposes only as rates, billing information, names of services, etc. change periodically.

### Statement Date The date the statement was printed.

#### 2 Account Number Have this available when calling customer service or when setting up automatic payments.

- Previous Balance Last month's statement balance.
- Payments Received Payments received on your account up to the billing date.
- **5** Total Past Due Balance Amount that was not paid and is now past due. This amount must be paid by the date noted or service will be suspended.
- **6** Total Current Charges Current charges for the bill cycle which must be paid by the date noted.
- 7 Total Balance Due Sum of all charges, both past due and current.
- **8** Summary Of Charges Summarizes all of the charges on your account for the month.
- **9** Taxes and Surcharges Total taxes and surcharges that apply to your bill.
- **10** Late Notice

A message also prints on your statement notifying you that your account is past due.

- Arvig Customer Service Contact phone number and website information for your reference.
- Amount Paid Enter the total amount you are paying.



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0	Statement Date:	08/01/19
Õ	Account Number:	0000001111 111 1
6	Previous Balance:	\$208.50
4		\$113.97
6	TOTAL PAST DUE BALANCE:	\$94.53
	Due By 08/10/19	
	*To avoid service interruption, please pay Balance forward by 08/10/19	
0	TOTAL CURRENT CHARGES:	\$94.48
	Due By 08/25/19	
7	TOTAL BALANCE DUE:	\$189.01

Account Summary

Summary Of Current Charges Local Telephone Long Distance \$3.95 \$52.85 Taxes & Surcharges \$5.68 **Total Current Charges** \$94.48

Pay your bill online at www.arvig.net or call 866.897.3469

## Late Notice

Your account currently has a PAST DUE BALANCE.

Please pay the past due amount by the date stated below to avoid service interruption.

If you have questions regarding the past due amount, contact Arvig Customer Service at 611.

If you have already paid your account in full, please disregard this message.

Thank you for being a valued Arvig customer.

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1 Arvig Customer Service: Press 611 from your phone for the local Arvig office, 888.992.7844 or visit us on the web at arvig.net

- Tear Here Please return bottom portion with your payment using the enclosed envelope. Keep top portion for your records. Do not staple, tape or clip your check to the remittance section



City, State Zip

#### Remittance Section

Statement Date: Account Number: Past Due Balance (pay by 08/10/19): Current Balance Due (pay by 08/25/19): **Total Amount Due:** 

08/01/19 0000001111 111 1 \$94.53 \$94.48 \$189.01

Amount Paid: Check here for change of billing address and/or if you are signing up for Arvig Automatic Payments(see reverse for details).

Please include the account number on your check and make check payable to Arvig.

> ARVIG PO BOX 110 PERHAM, MN 56573-0110

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